

From: Fregiste-Thomas Carol: H&F <Carol.Fregiste-Thomas@lbhf.gov.uk>
Sent: 20 October 2025 12:09
To: Licensing HF: H&F <licensing@lbhf.gov.uk>
Subject: 2025/01455/LAPRR: : 218 Uxbridge Road London W12 7JD

Good morning team

I would like to comment on the above review.

I will mention just a few of the incidents, which has come to our attention, from concerned local residents.

- Fights
- Public urination and also urinating in side roads and in residents front gardens
- Large groups behaving anti socially, blocking the pavements
- Large groups gathering under the bus stop, resulting in genuine bus users standing further up the road until the bus arrives
- Amplified music on various devices
- Litter – images shared have shown individuals with bags containing alcohol containers

The majority of these offences, by witness accounts, have been associated to alcohol bought from the premises.

CCTV images I have seen shows offenders outside, causing a nuisance and then entering the premises to make purchases, leaving and continuing to drink. Images have also been sent in showing the location the following day. Bottles, cans and litter from the groups quite evident as well as signs of urination.

The residents report they are fearful of leaving their homes at night, as this is when the majority of fights and unruly behaviour takes place. We have also received reports of individuals stating they have had to collect children or family members and accompany them home.

We, Community Safety, and other officers have entered the premises and spoken to staff but on each visit, staff have said that they had also been impacted by the group and that there was very little they could do to manage any behaviours outside.

Having visited the premises myself on numerous occasions, as a customer, I now believe that staff are complicit to what goes on. It may be because they are scared to **not** sell alcohol to these individuals or have no training or confidence on how to deal with these types of incidents. As far as I am aware, they do not conduct any cleaning of litter from the front of the premises, it is relied on the council's street cleansing team to address.

This is just an overview of the types of reports Community Safety have received and to also note, we have used a lot of resources to patrol and monitor the area, at times at

officers risk of safety. I could be wrong but at no time have the staff worked with the council on what measures they can put into place to mitigate a rise in incidents.

Kind Regards

Carol Fregiste-Thomas

Community safety officer (North)

Community safety unit

Place Department

Hammersmith & Fulham Council

07920 504443

Email: carol.fregiste-thomas@lbhf.gov.uk

www.lbhf.gov.uk